

## Vendor Statement of Compliance Data Privacy and Protection

This agreement is entered into between the Roseville City School District ("LEA" or "District") and  
NoRedInk ("Service Provider") on 5/8/23 ("Effective Date").

**WHEREAS**, the LEA and the Service Provider entered into an agreement for Educational Technology services;

**WHEREAS**, the LEA is a California public entity subject to all state and federal laws governing education, including but not limited to California Assembly Bill 1584 ("AB 1584"), the California Education Code, the Children's Online Privacy and Protection Act ("COPPA"), and the Family Educational Rights and Privacy Act ("FERPA");

**WHEREAS**, AB 1584 requires, in part, that any agreement entered into, renewed or amended after January 1, 2015, between a local education agency and a third-party service provider must include certain terms;

**NOW, THEREFORE**, the Parties agree as follows:

### Section I: General - All Data

1. **PASSWORD SECURITY.** All passwords are considered secure. Vendors may not disseminate any passwords unless specifically directed by Educational or Technology Services management. Vendors will not provide information concerning Admin accounts (ROOT Admin, container Admin, local NT administrator or Domain administrator) or their equivalent to any persons. District personnel ONLY will disseminate this information. Vendors will never create "back door" or "generic" user accounts on any systems unless specifically directed to do so by LEA management.

Agree: Yes  No

2. **SYSTEM SECURITY.** Unauthorized access to or modification of District systems including file servers, routers, switches, NDS and Internet services is prohibited. Any attempt to bypass or subvert any District security system, both hardware, and software is prohibited.

Agree: Yes  No

3. **PRIVACY.** The vendor will adhere to all provisions of the Federal Family Educational Rights and Privacy Act (FERPA, 20 U.S.C. 123g), California Education Code and district policies regarding the protection and confidentiality of data. At all times, the vendor will consider all data collected in the course of their duties to be protected and confidential. Release of this data can only be authorized by Technology & Information Services management and state and federal law.

Agree: Yes  No

**Section I: General - All Data** *(Continued)*

4. **REUSE:** Vendors shall not copy, duplicate, sell, repackage or use for demonstration purposes any Roseville City School District data without the prior, written consent of Educational or Technology Services management.  
Agree: Yes  No  NoRedInk is ISO 27001 certified (#122203)
  
5. **TRANSPORT:** Vendor must provide a secure channel (S/FTP, HTTPS, SSH, VPN, etc) for the District to "push" data to the vendor and to extract data as required. Vendors will not have direct access to District systems and will not "pull" data at any time.  
Agree: Yes  No
  
6. **EXTERNAL SECURITY:** Vendor must attach to this document reasonable evidence that their system is secure from external hacking and attacks. Devices such as firewalls and technologies such as NAT are the minimum requirements. Active IDS or similar technology is preferred.  
Agree: Yes  No
  
7. **INTERNAL SECURITY:** Vendors must attach to this document reasonable evidence that their system is secure from internal hacking and attacks. Describe the interactions vendor personal (or their representatives) will have directly with District data. How is uploaded data from the District handled and processed? Who has access to this data? What happens to the data after the upload is complete? What security safeguards are in place to protected unauthorized access to District data? How are backup performed and who has access to and custody of the backup media? How long are backup maintained; what happens to the District data once the backup is "expired"? If any data is printed, what happens to these hard copy records?  
Agree: Yes  No
  
8. **DISTRICT ACCESS:** Vendor must provide a secure means (see Item 5 above) for the District to extract ALL data from the vendor system. This can either be an online extraction tool or a vendor-provided extract as needed by the District (not to exceed quarterly). Describe the means and format of the data (delimited, Excel, MDB, SQL Dump).  
Agree: Yes  No
  
9. **TERMINATION:** Upon termination of this agreement as provided herein, the vendor will permanently delete all customer data from their system as allowed by state and federal law. Vendor may be required to certify the destruction of LEA data within 90 days of contract termination.  
Agree: Yes  No

**Section II: AB1584 Compliance - Student Information Only**


1. Vendor agrees that the Roseville City School District retains ownership and control of all student data.  
Agree: Yes  No
2. Vendor must attach to this document a description of how student-created content can be exported and/or transferred to a personal account.  
Agree: Yes  No
3. Vendor is prohibited from allowing third-parties access to student information beyond those purposes defined in the contract.  
Agree: Yes  No
4. Vendor must attach to this document a description of how parents, legal guardians and students can review and correct their personally identifiable information.  
Agree: Yes  No
5. Vendor will attach to this document evidence how student data is kept secure and confidential.  
Agree: Yes  No  NoRedInk is ISO 27001 certified (#122203)
6. Vendor will attach to this document a description of procedures for notifying affected parents, legal guardians or eligible students when there is an unauthorized disclosure of student records.  
Agree: Yes  No
7. Vendor certifies that student records will not be retained or available to a third party once the contract has expired or is canceled (See Page 2, Item 9).  
Agree: Yes  No
8. Vendor will attach to this document a description of how they and any third party affiliates comply with FERPA.  
Agree: Yes  No
9. Vendor and its agents or third parties are prohibited from using personally identifiable information from student records to target advertising to students  
Agree: Yes  No

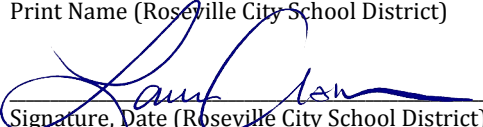
**Section III: SB 1177 SOPIPA Compliance - Student Information Only**

1. Vendors cannot target advertising on their website or any other website using information acquired from students.  
Agree: Yes  No
  
2. Vendors cannot create a profile for a student except for school purposes as defined in the executed contract.  
Agree: Yes  No
  
3. Vendors cannot sell student information.  
Agree: Yes  No
  
4. Vendors cannot disclose student information unless for legal, regulatory, judicial, safety or operational improvement reasons.  
Agree: Yes  No
  
5. Vendors must attach to this document evidence of how student information is protected through reasonable security procedures and practices.  
Agree: Yes  No  NoRedInk is ISO 27001 certified (#122203)
  
6. Vendors must delete district-controlled student information when requested by the District.  
Agree: Yes  No
  
7. Vendors must disclose student information when required by law, for legitimate research purposes and for school purposes to educational agencies.  
Agree: Yes  No

As an authorized representative of my organization, I accept the conditions listed in this document.

Emile Bjerkholt

Print Name \_\_\_\_\_  
  
Signature, Date \_\_\_\_\_ 5/19/2023

Laura Assem 5/21/2023  
Print Name (Roseville City School District)  
  
Signature, Date (Roseville City School District)

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## EXHIBITS

### **Section 1.6: External Security**

NoRedInk is NoRedInk is ISO 27001 certified (#122203). Go to [trust.noredink.com](http://trust.noredink.com) for more details on security policies and procedures.

### **Section 1.7: Internal Security**

NoRedInk is NoRedInk is ISO 27001 certified (#122203). Go to [trust.noredink.com](http://trust.noredink.com) for more details on security policies and procedures. No data is printed into hard copy.

Data will be deleted after a specific request for deletion is made, not automatically on termination of the agreement.

### **Section II.2: Exporting of Student-Created Content**

Students can export all writing completed on NoRedInk but either printing or downloading to PDF via the Writing Portfolios feature.

### **Section II.4: Review and Correcting Personally Identifiable Information (PII)**

Students and their guardians can log into the student account and update PII anytime.

## EXHIBITS

### **Section II.5: Securing Student Data**

NoRedInk is ISO 27001 certified (#122203)

### **Section II.6: Disclosure Notification**

In the event of unauthorized disclosure of student records, NoRedInk will send out a notification message to the affected schools/districts in question. NoRedInk has never had an unauthorized disclosure of student records in company history.

### **Section II.8: Family Educational Rights and Privacy Act (FERPA) Compliance**

NoRedInk is FERPA compliant and ISO 27001 certified (#122203).

### **Section III.5: How Student Data is Protected:**

NoRedInk is ISO 27001 certified (#122203)



# Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM – ISO/IEC 27001:2013

The Certification Body of Prescient Security, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

## NoRedInk Corp.

548 Market St, PMB 66984, San Francisco, CA 94104

### for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification is limited to the Information Security Management System (ISMS) supporting **NoRedInk Corp.**'s Software-as-a-Service (SaaS), Web application products in accordance with the Statement of Applicability version 2.0 dated 01/25/2023.

**CERTIFICATE NUMBER: 122203**



PRESCIENT  
SECURITY



Authorized By:

**Fabrice Mouret**

CEO, Prescient Security, LLC  
1211 Main Street Suite 2  
Salmon, ID 83467, USA  
[www.prescientsecurity.com](http://www.prescientsecurity.com)

**MSCB-267**

**Issue Date**  
March 31, 2023

**Registration Date**  
March 31, 2023

**Expiration Date**  
October 31, 2025

**Certificate Version**  
1.8

#### CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance by Prescient Security, LLC.
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Prescient Security, LLC. expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Prescient Security, LLC and is bound by the conditions of the contract. The authenticity of this certificate can be validated by contacting Prescient Security. For more information about the validity of this certificate, please contact [isoteam@prescientsecurity.com](mailto:isoteam@prescientsecurity.com)